



September 26, 2019

# September Newsletter

## Board Meeting Schedule

October 30th, 2019  
November 13th, 2019  
3pm Water Co. Office

## Board Elections

It is that time of the year again to vote for water company board members. We have one position to fill and one candidate to fill that position. By now you should have received your ballot in the mail. There are two ways to return your ballot. There is a ballot box located in our lobby that is available during business hours and is controlled by Ryder Election Services, or you may mail your ballot into Ryder Election services using the envelopes provided. All ballots are due at the election company by 4:30pm on October 23.

Sorry, but postmarks do not apply.

Thank you for participating in this election!

It's time to  
**VOTE!**

## Tower in excellent condition after inspection.

As part of the overall Water Tower contract, Landmark, the company that designed and built the tank, is required to perform a 3 year inspection and cleaning. On Saturday, September 21<sup>st</sup>, the tank was emptied to allow crews to start their work on the inside of the tank. The coating on the inside of the tank was in fantastic shape. There was only about a dozen areas that needed to be repaired, all of which were smaller than a pencil eraser.

The tank will be cleaned and inspected every 5 years. By keeping up on the cleaning and maintenance, the coating should last 20 years or more. The next cleaning and maintenance will be done in 2025.

## Our Emergency Communication Plan

We use 5 different methods to try and notify everyone of any large scale or critical situation:

- Website—[www.crrwater.com](http://www.crrwater.com)
- Email Notification—Only if you are on our email list
- Phone—Call Number we have on file
- KTVZ—Will be notified as soon as possible
- Notice on the door when appropriate

The best place to get updated information is our website, and it will be the first place where notices will be posted.

To update your contact information go to [www.crrwater.com/contact-us](http://www.crrwater.com/contact-us) and fill out the form.



## Water line break on Commercial Loop causes loss of water to 100 people

On September 5th at approximately 2:30 in the afternoon, we had a water line rupture on Commercial Loop near Business Circle. What started as a small manageable leak quickly grew to something that was too large for the two field techs from CRRWC to handle.

Avion Water was able to provide an additional 3 people and their mini excavator. We also brought Storm Water Services from Redmond to help. In spite of the storm that was around us for most of the repair, these extra resources allowed us to have the line repaired and in service by 8:30 that evening.

As a precaution with events of this magnitude, we issued a boil water notice to ensure water quality. Once samples have been taken, it takes about 24 hours to get the results. All information regarding system repairs and boil water notices will be communicated through our communication plan.

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Business Hour: Monday–Friday 8:00 to 4:30 | We are closed for all federal holidays

Crooked River Ranch Water Company is an equal opportunity provider and employer

