



April 26, 2021

July Newsletter

Board Meeting Schedule

August 11, 2021 3:00 PM
The August board meeting will be held in person at the water company office.

Annual Meeting

We will be having our annual meeting this year on September 11th at 12 pm and will be held at the water tower. You will have a chance to look around the facility, and our staff will be on hand to answer any of your questions. We will be serving hot dogs, chips and of course our amazing water. We will open to the public at 11 o'clock.

Automated Metering Infrastructure

We are constantly working on new ways to improve the service to our members. In 2018 we started installing radio read meters that could be read by from driving around and they also notify us of a leak on a property once a month when we read the meters. Over the next few months, we will upgrade that system to an Automated Metering Infrastructure (AMI) system. This new system will allow us to provide real-time readings, give an hourly report, next-day leak notification, and much more, all without delay or leaving the office.

Also available with this system is a meter with the ability to turn the water off to your property from the office. Having the ability to turn off the water at a moment's notice may be important to some property owners who leave for long periods. There will be a cost associated with this meter upgrade. For more information, please contact the office.

Change in Staffing

Over the past 10 years, the company has made significant improvements, became more efficient, and accomplished many upgrades needed in the system. For the majority of the year, it is difficult to keep two field techs busy. When we lost a field tech back in May, we decided not to replace him. Instead, every member of our staff volunteered to do some fieldwork. Julie (Bookkeeper) and Julia (Billing) have been in the field installing meters, doing water line repairs, being on-call, and doing anything else that needs two people. We also continue to retain Avion to help with the more extensive repairs.

At times you may call the office when we are away from our desks or on another line. If this happens, please leave a message, and we will return your call the same business day. If you call after 4:30, we will return your call the next business day. If you need to pay your bill and want help setting up your online account or auto-pay through our online system, contact our office, and we will be happy to help. Everyone is working together to become a more efficient team while providing the same quality of service as we always have.



Board Elections

Now is the time to join our board member team and make a difference in your community water system. By being a board member, you have the opportunity to make a difference, be informed, and present your ideas for the company's future.

All applications are due into the office by Friday, September 3rd.

To apply, please visit our website at www.crrwater.com. Please contact our office at (541) 923-1041 for more information. Or email Frank Day at frank@crrwater.com

Frank Day | General Manager | Crooked River Ranch Water Co | manager@crrwater.com | O: 541.923.1041 | F: 541.923.5936 | TTY: 711

13845 SW Commercial Loop | PO Box 2319 | Terrebonne, OR 97760 | www.crrwater.com

Business Hour: Monday–Friday 8:00 to 4:30 | We are closed for all federal holidays.

Crooked River Ranch Water Company is an equal opportunity provider and employer.

