

CROOKED RIVER RANCH WATER COMPANY

Annual Meeting

September 17, 2024

CRRWC Conference Room

Board Members:

Jim Hussey	Carina Soubiea
Beth Gatchell	Mark Schneider
Kent Inman (Out)	Frank Day (General Manager)

Attendee's:

Michelle Hussey	Todd Hill	Brad Pahl
Nathan Russel	Lee House	Jamie Mcleod-Skinner
Stan Kirk	Jeff Murtaugh	Barb Oakley (online attendee)

General Manager: Frank Day introduced the CRR Water Company Staff

Katie – Customer Service	Julie – Bookkeeper	Roy – Field Supervisor
Kris – Field Technician		

Frank called to approve the annual meeting minutes from September 16, 2023. Community member Brad moved to approve the minutes, and community member Michelle seconds the request to approve the minutes.

Next on the agenda is to go over the financial report. It was noted that the date on the financial report was incorrect, it should have been September 2023-August 31, 2024. It was also noted that the financial report format was recently updated (after feedback from a member of the community) to make it easier to read.

Frank opened it up for any questions on the financial report

Question from Member: What is the cash balance for 2023 vs 2024?

Frank answered that our cash balance in August 2023 was \$70,955 and the cash balance as of Aug 2024 was \$63,988.

No other questions on the financial report

Introduction of Board Applicants:

Carina Soubiea
Jim Hussey
Todd Hill
Jamie Mcleod- Skinner

Frank explained that the CRRWC does not have any participation in the board elections process, we use the State Randomizer to organize the elections process. (see attached calendar pages for dates) Ryder election services will provide a locked election box (only Ryder has access to the box). Ryder election services will come out and pickup ballots and will provide the tally sheet directly to Frank on the day of election results. The applicants will be notified, then the board members are notified before the results are made public.

Important Election Dates:

Ballots are mailed out **September 26th**

Ballots are **Due back by October 22nd before 4pm**

We will have a drop box located outside our office, with a padlock that is controlled by Ryder Election Services. They will collect the ballots at 4:00pm on October 22nd.

The WINNER'S will be announced on October 24th

Frank opened up the meeting for questions from the community members:

Member question: As general manager what kind of input do you get from the board? Is there much engagement from the board to communicate to the community?

Frank: The board is very engaged with me; the board is in step with every step of our processes.

Jim Hussey: Frank is primarily our point man with the public, and that is because if we have too many people out conversing with the public things can be miscommunicated.

Frank: I am the conduit in the between the board and the public

Member question: As far as community outreach, how do you feel the water company is doing? A thumbs up or thumbs down?

Frank: I would say it is in the middle, I'm not giving it a thumbs up or down. As far as outreach we have our Dropcountr app, email notifications, we upped our board meetings to every other month instead of once a quarter.

Member question: Do we need to worry about source water protection? (For instance, with development)

Frank: We aren't really worried about source water protection, our wells are very deep out here (The water table is 613 feet deep at the tower, and 500 feet at Basalt/Cinder. We have 100 ft easement around our wells also.

Member question: How many properties are connected to the water system vs not connected to the water system? Percentage?

Frank: 60-75% are connected to the water system

Frank announced that we do have a board meeting 9/18/24 for those interested in joining

Member question: What is the prognosis for the next rate increase?

Frank: Our plan is to get through the end of year and budget, then we will put together the rate application for the PUC. The PUC will review the application and then we will bring that information to the board to determine if our next rate increase would be in 2025 or 2026.

Member question: How often does the PUC want you to do an application for a rate increase?

Frank: Most companies have moved to every two years due to the economy, inflation and being able to keep up (For instance, backflow meters were under \$300.00 in 2013 and they are currently \$1216.00 without the meter and node). The PUC wants us to the rate application more often, and that is because it helps with keeping the rate increase lower.