

# Third Party Application

PO Box 2319  
13845 SW Commercial Loop  
Terrebonne, Or 97760

Office: (541) 923-1041  
Fax: (541) 923-5936  
TTY: 711



<b>Applicant Information</b>	<small>Official Use Only</small>	
	Phase/Lot: _____ Account # _____	
Responsible Person: _____	Effective Date: _____	
Company Name: _____	Disconnect Date: _____ <small>Disconnect of above date after 9am</small>	
City: _____	State: _____	Zip: _____
Service Address: _____	Crooked River Ranch, Or 97760	
Phone: _____		
Cell: _____	Email: _____	
<b>Emergency Contact</b>		
Name: _____	Daytime Phone: _____	
Owner's Name: _____	Daytime Phone: _____	

\_\_\_\_ I am requesting service be restored to the above property on a temporary basis. It is the responsibility of this applicant to request that services be discontinued within 5 business days of effective date or the above property will be placed on billing and the applicant will be responsible for any water used along with a monthly base rate.

\_\_\_\_ I understand that any property that changes ownership requires that a backflow prevention assembly be installed in the meter box before the meter as stated in the Crooked River Ranch Water Company's PUC 2017 Tariff.

**Fees for restoring water service:**

- \$25 Re-connection Fee      After Business hours \$40
- Base Rate per month for each month the water has been off if less than 12 months. (Not applicable to New Property Owners)
- \$25 Turn off fee is required at the time of Re-connection. If the service is not turned off you will receive a refund.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Print

\_\_\_\_\_  
Date

## General Information

### Water Rates / Payment Options / Disconnection Policy

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#### **Water Rates as of May 23rd, 2015:**

Base Rate: \$34.59  
Usage Rate: \$1.09 per 100 Cubic Feet

#### **Payment Options: (All payments are due by the 15th of the month)**

Currently we accept the following:

- Visa, Master Card, Discover Card (No American Express)
- Personal Check
- Automatic debit from your account using our ACH Program (see attached form)

#### **Water Service Disconnection Policy for Cause:**

All account balances are considered past due 15 days, from the bill date, and are subject to having the service discontinued. Any account that is 30 days past due will receive a 5 business-day disconnect notice by mail. They will also receive good-faith effort by phone or by door hanger on the day before the water company plans to disconnect service.

Crooked River Ranch Water Company will not disconnect service for non-emergency reasons on a Friday, the day of a state or utility recognized holiday, or the day prior to such holiday (OAR 860-036-0220)

Crooked River Ranch Water Company will not disconnect service for nonpayment if a customer enters into a written time-payment plan. (OAR 860-036-0125) If the account holder fails to comply with the payment arrangement that was made, then Crooked River Ranch Water Company will take the appropriate actions to disconnect water services from the property.

All disconnected properties for non-payment will remain disconnected until all past due amounts along with disconnection fees and reconnect fees are paid in full or until a payment arrangement has been made.

Re-connection to the water system are done on business days between 9am and 4:00pm on the same day the payment is received. Someone must be on the property at the time of reconnect to ensure that there is not anything left on in the home. Any payments made after 4:00pm will be turned on the next business day. There will be a \$25 Re-connection charge for all work that is done due to a disconnection for non-payment.

**Email Notification:** We use email notification as a way of communicating emergency concerns to the members. Please sign up for our email notification program at [www.crrwater.com](http://www.crrwater.com) on the left hand side under current events.

## SCHEDULE NO. 6

### MISCELLANEOUS SERVICE CHARGES

This schedule lists the miscellaneous charges included in the utility's Rules and Regulations; refer to the appropriate rules for an explanation of charges and conditions under which they apply.

<u>Connection Charge for New Service</u> (Rule Nos. 8 & 9)	
Standard ¾-inch service	At cost, including meter
Nonstandard ¾ inch service	At cost, including meter
Larger than ¾ inch	At cost, including meter
Irrigation hookup (if provided on separate system)	At cost, including meter
 DCVA/RPBA Installation	 At cost, including device
 <u>Meter Test</u> (Rule No. 21)	
First test within 12-month period	N/C
Second test within 12-month period	\$25
 <u>Pressure Test</u> (Rule No. 42)	
First test within 12-month period	N/C
Second test within 12-month period	\$25
 <u>Late-Payment Charge</u> (Rule No. 22)	 Pursuant to OAR 860-036-1400
 <u>Interest Rate on Deposit for Service</u> (Rule No. 5)	 Pursuant to OAR 860-036-1220
 <u>Returned Payment Charge</u> (Rule No. 23)	 \$27
 <u>Trouble-Call Charge</u> (Rule No. 38)	
During normal office hours	\$25
After normal office hours on special request	\$50
 <u>Disconnection/Reconnect Charge</u> (Rule Nos. 30 & 31)	
During normal office hours	\$25
After normal office hours on special request	\$40
 <u>Unauthorized Restoration of Service</u> (Rule No. 32)	 Reconnection charge plus costs
 <u>Damage/Tampering Charge</u> (Rule No. 36)	 At cost
 <u>Disconnect-Field-Visit Charge</u> (Rule No. 31)	 \$25

Issue Date / Filing Date	December , 2017	Effective for Service on or after	January 1, 2018
Issued By Utility	Crooked River Ranch Water Company		