



September 27, 2020

September Newsletter

Board Meeting Schedule

November 4, 2020 3pm
Meeting Location to be announced.
Check our website for details

Board Elections

It is that time of the year again to vote for water company board members. We have two position to fill and one candidate to fill each position. Shortly you will receive your ballot in the mail. There are two ways to return your ballot. There is a ballot box located in front of our office that is available during business hours and is controlled by Ryder Election Services, or you may mail your ballot into Ryder Election services using the envelope provided. All ballots are due at the election company by 4:30pm on October 22.

Postmarks do not apply.



Backflow Protection Program Reaches Completion

The backflow protection program that was started in the spring of 2013 has been completed. In August we installed our last backflow. Over the past 7 years our team has installed over 1400 backflows. All properties are protected from a backflow event. This program will continue by requiring all new property owners pay for and receive a backflow assembly installed to the company specifications in the meter box.

Receive critical information quickly

When we have critical information that needs to get to our water members quickly we have found that email is the most effective way to get the message out. We will also use a bulk calling system, but that takes a long time.

During the water shortage, many of you received an email, but many of you did not. Currently, we have the emails of 1122 of our 1635 members registered with us. Our goal is to have all of our members registered for email notification.

Signing up for CRRWater notifications is easy. Go to our website www.crrwater.com and scroll down to Email Alert Notification Signup and fill out the form. If you have multiple emails you want to register, you will have to do each separately. If you want to receive text messages, please fill out the form titled "Text Message Notification."

To access these forms, go to www.crrwater.com/notification, or on your cell phone, aim the camera at the QR code.



September Water Shortage

We want to thank everyone for your efforts conserving water earlier this month. Unfortunately during the peak season for water usage our main pump failed and pumps never seem to fail when reservoirs are full. With everyone's help we were able to fill the reservoir in 48 hours.

The motor on the main pump had a short and had to be rebuilt. All local repair shops reported a 2-3 week time frame to get the motor repaired. We felt it was important to get this repair done as soon as possible. We were able to find a shop in Pasco Washington that was able to work through the weekend and have the motor back to us and in service in an unprecedented 6 days.

We remain closed to foot traffic

Under Oregon's stay-at-home order, we will continue to keep our doors closed to foot traffic. We will remain closed to foot traffic until Governor Brown has determined the state is in phase 3 of the guidelines for Opening Up America Again.

Our office will remain staffed from 8am to 4:30pm Monday—Friday. You can contact us at (541) 923-1041. You can also pay your bill at www.crrwater.com.

Frank Day | General Manager | Crooked River Ranch Water Co | manager@crrwater.com | O: 541.923.1041 | F: 541.923.5936 | TTY: 711

13845 SW Commercial Loop | PO Box 2319 | Terrebonne, OR 97760 | www.crrwater.com

Business Hour: Monday—Friday 8:00 to 4:30 | We are closed for all federal holidays.

Crooked River Ranch Water Company is an equal opportunity provider and employer.

