



April 26, 2021

# April Newsletter

## Board Meeting Schedule

May 12, 2021 3:00 PM  
Meeting will be virtual via zoom  
Check our website for details

## May Board Meeting

The May board meeting will be held Wednesday, May 12, 2021 at 3:00 PM. The board meeting will be a virtual zoom meeting. A link to the meeting will be posted on our website on Monday 10, 2021. If you have any questions, please contact our office at 541-923-1041.

## Leak Notifications

As you may know, we are continuing to install AMR (smart) meters on all properties on our water system. By the end of 2022, all properties on the Water System will have an AMR (smart) meter. These meters can detect when there is a leak at your property. Near the end of the month when the meters are read, a leak report is generated. The report will tell us which properties have a potential leak.

Putting this “smart” technology to use, we have begun a courtesy “**Leak Notification**” process to help notify members of potential leaks at their properties. If you appear on our leak report, you will be sent a letter in the mail notifying you of the potential leak. Some common causes for leaks, are running toilets, irrigation systems, and outdoor frost-free spigots. At your request, we can also provide you with a detailed meter reading that will show your water consumption every hour for the last 100 days. This can pinpoint when the potential leak started. There is no charge for your first detailed reading. After your first detailed read, there will be a \$25 charge for every additional reading within 12 months (Trouble-Call Charge).

**Our leak notifications are issued as a courtesy. You do not need to contact us if you receive one. If you suspect you have a leak and are unable to repair it, please contact a plumber. Leaks past the meter are the responsibility of the property owner.**



## Become a Water Company Board Member

Now is the time to join a team of board members that are making a difference in your community water system. Being a board member you have the opportunity to make a difference, be informed and present your ideas for the future of the company.

There are two board positions to be filled. Board members serve a 3 year term, must be a member in good standing, and their primary residence must be served by the water company.

To apply, please visit our website at [www.crrwater.com](http://www.crrwater.com). If you would like an application mailed to you please contact our office at (541) 923-1041

### Closed to walk-in traffic

If you need assistance our staff can assist you by phone or email. To contact us by phone call (541) 923-1041 or by email at [custserv@crrwater.com](mailto:custserv@crrwater.com).

### Appointments:

If you would like an in person meeting with one of our staff, please call our office to make an appointment or visit our website at [www.crrwater.com](http://www.crrwater.com).

### Payment Options:

Pay online at [www.crrwater.com](http://www.crrwater.com).

Contact our office to make a payment by phone.

Drop box is available in the parking lot next to the main road.

Frank Day | General Manager | Crooked River Ranch Water Co | [manager@crrwater.com](mailto:manager@crrwater.com) | O: 541.923.1041 | F: 541.923.5936 | TTY: 711

13845 SW Commercial Loop | PO Box 2319 | Terrebonne, OR 97760 | [www.crrwater.com](http://www.crrwater.com)

**Business Hour: Monday–Friday 8:00 to 4:30 | We are closed for all federal holidays.**

*Crooked River Ranch Water Company is an equal opportunity provider and employer.*

